

# Accuray Announces Expanded Service Program

Bio-Medicine.Org

SUNNYVALE, Calif., Oct. 29 /PRNewswire/ -- Accuray Incorporated, a global leader in the field of radiosurgery, announced today expansion of its Diamond service program to address the unique technical, business and operational needs of its customers. The Diamond service program has provided a means for sites to receive upgrades and technology updates as part of their service agreement. The enhanced program, named Diamond Plus, continues to push the innovative edge by offering professional consulting service options to CyberKnife customers.

The Diamond Plus service program will continue to offer customers the same industry-leading approach to servicing and upgrades that they've come to rely on. Additional services include access to a portfolio of professional consulting services and professional development programs, designed to help customers maximize the utilization of their CyberKnife System and address the unique clinical, physics and business development needs for their department. These programs include:

- **CyberKnife Marketing Services:** Provides marketing media tools, expertise and solutions for TV, print, radio and online, to assist sites in launching and growing their CyberKnife program.
- **Treatment Planning Support:** Offers access to experienced medical physicists trained on the CyberKnife System to provide on-call remote treatment planning.
- **Remote Access Services:** Allows users to remotely access their treatment planning system from any location and enables centers to collaborate and outreach to remote facilities and physicians. Also equips Accuray's service and support team to proactively monitor, diagnose and repair device problems remotely.
- **Reimbursement Services:** Provides access to a comprehensive set of regionalized payment services and solutions, including coding consultants, to assist CyberKnife centers with their reimbursement needs.
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