Texas Institute for Surgery Selects InDemand Interpreting to Improve Language Interpreting Services

Bio-Medicine.Org

SEATTLE and DALLAS, Oct. 31, 2012 /PRNewswire/ -- Texas Institute for Surgery [1] (TIS) at Texas Health Presbyterian Dallas has selected InDemand Interpreting [2] (InDemand), the fastest growing interpreting company in the nation [3], to provide video remote interpreting services to its Limited English Proficiency (LEP) and hard-of-hearing (ASL) patients . This advanced technology abates communication barriers by providing instant access to an interpreter.

"Dallas is the sixth largest Spanish-speaking metropolis in the country," said Adriane Wilson, vice president of business development for Texas Institute for Surgery. She added, "With such a large LEP population, it is critical for us to provide our patients with easy access to English interpretation. InDemand's video remote interpreting [4] (VRI) technology allows us to access a certified medical interpreter within seconds to ensure that communication barriers are removed and patient-provider communication is understood."

TIS is the first healthcare organization in the state of Texas to adopt InDemand's VRI solution that connects patients to video interpreters 24/7 through a secure network. Its software facilitates immediate communication and quality care which results in quicker clinical management decisions and fewer delays.

InDemand's VRI convenient solution helps healthcare organizations meet Joint Commission standards which changed last year to require hospitals to provide interpreters and translation services. [5] Joint Commission now evaluates compliance with these new standards, and healthcare organizations that fail to comply may risk losing acc
'/>"/>

Source URL (retrieved on *12/13/2013 - 3:04am*):
http://www.mdtmag.com/news/2012/10/texas-institute-surgery-selects-indemand-interpreting-improve-language-interpreting-services?qt-recent_content=0

Links:
[1] http://www.texasinstituteforsurgery.org/
[2] http://www.indemandinterpreting.com/
[3] http://www.inc.com/inc5000/profile/indemand-interpreting
[4] http://www.indemandinterpreting.com/ii/interpretingservices-cost.aspx
[5] http://www.languageline.com/main/files/wp_joint_commission_022211.pdf